

CANFOLD INDUSTRIES LTD.

DELIVERIES AND COLLECTIONS

These are intended to be 7 to 21 working days, if taken from stock, direct to the customer's home, from the date the order is placed. However, orders can be collected from us with only 48 hours' notice if the customer requires the order sooner and we are notified who will be collecting. Whoever is collecting should bring proof of identity such as a driving licence or passport to ensure you are protected. If an item is out of stock delivery will be 10-12 weeks from date of order placement.

The standard delivery charge is \$ 200.00 CAD + taxes for deliveries within British Columbia and to Alberta and Saskatchewan. For deliveries to other areas please contact 1-855-CANFOLD (1-855-226-3653) or email info@canfold.com for a quote. All deliveries are to a single address and if this is not the correct address we reserve the right to charge for re-delivery. All deliveries must be signed for by a person over the age of 18.

Having arranged a date for delivery with the customer, should we try and fail to deliver on the proposed delivery date because there is no one available to take delivery, then we reserve the right to charge for any further attempted deliveries, transportation charges or storage charge which we incur as a result.

We recommend that the customer does not book fitters until the order has been checked and received.

Delivery times are estimates. Every effort will be made to meet the outline delivery schedule but shall not be responsible for any failure to deliver ordered products within these time frames.

If the product is received by the customer and has transit damage to the outer packaging then this must be noted when signing the carrier's delivery note or hand held computer. If it is obvious that the whole set has been damaged during transit then the customer can refuse delivery and ask for a replacement set to be sent.

If when unpacking the goods and within 48 hours of delivery the customer finds that there is a manufacturing fault or missing parts then there is no need to return the full set as you can contact our customer service department on 1-855-CANFOLD (1-855-226-3653), or email info@canfold.com and we will send out replacement parts. All goods delivered must be checked for missing parts or damage within 48 hours of receipt.